

GP PATIENT SURVEY

Results from the 2023 survey

Schopwick Surgery



Practice details

Schopwick Surgery

Everett Court, Romeland, Elstree
WD6 3BJ

E82043 Practice code

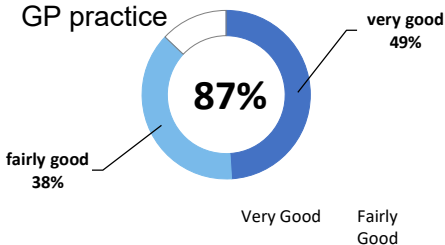
407 surveys sent out

120 surveys sent back

29% completion rate

Overall experience

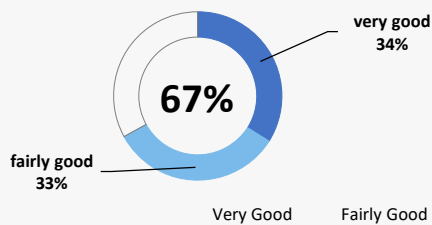
Good overall experience of this GP practice



	National	Very Good	Fairly Good
National	71%	37%	35%
ICS	71%	34%	37%

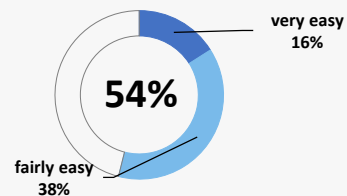
Accessing the practice

Good overall experience of making an appointment



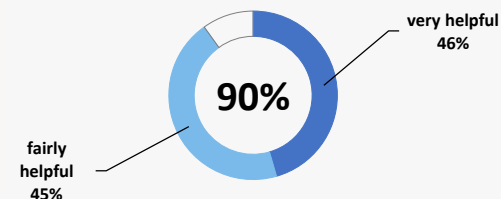
	National	Very Good	Fairly Good
National	54%	23%	32%
ICS	52%	20%	32%

Easy to get through to this GP practice by phone



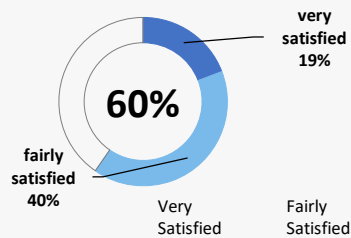
	National	Very Easy	Fairly Easy
National	50%	13%	37%
ICS	44%	9%	34%

Helpfulness of receptionists at this GP practice



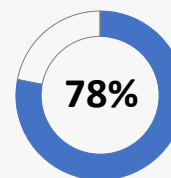
	National	Very Helpful	Fairly Helpful
National	82%	37%	45%
ICS	83%	35%	48%

Satisfied with the general practice appointment times available



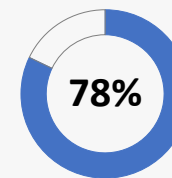
	National	Very Satisfied	Fairly Satisfied
National	53%	19%	34%
ICS	50%	15%	35%

Offered a choice of appointment when last tried to make a general practice appointment



	National	Offered a choice
National	59%	Offered a choice
ICS	57%	Offered a choice

Satisfied with the appointment offered



	National	Satisfied with the appointment
National	72%	Satisfied with the appointment
ICS	70%	Satisfied with the appointment

Comparisons with National results or those of the ICS (Integrated Care System) are indicative only, and may not be statistically significant.

Data by Ipsos

For more information about this practice, please go to: <https://gp-patient.co.uk/PatientExperiences?practicecode=E82043>



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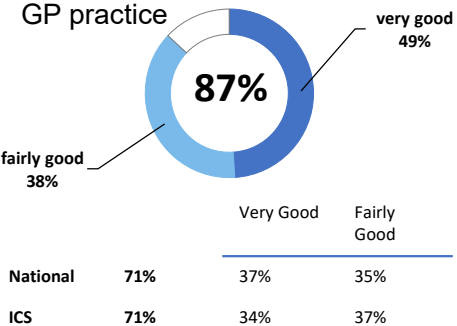
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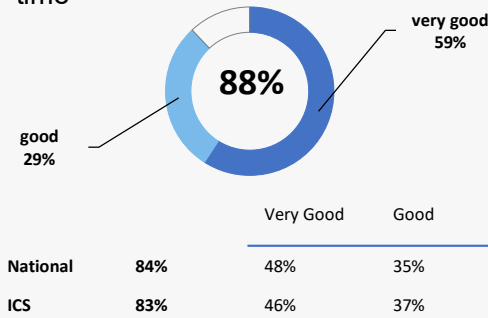
Overall experience

Good overall experience of this GP practice

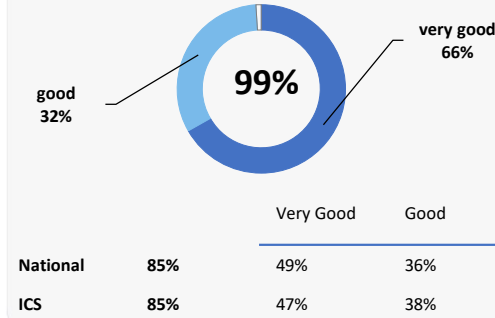


Appointment experience

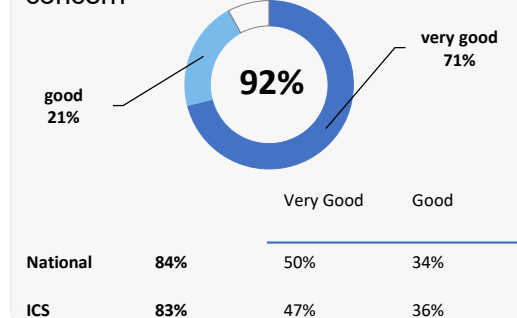
The healthcare professional was good at giving the patient enough time



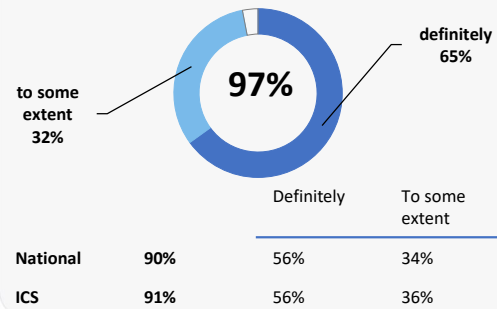
The healthcare professional was good at listening to the patient



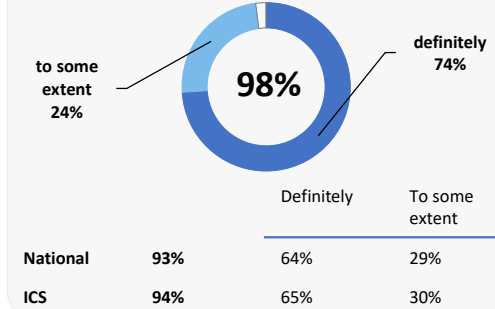
The healthcare professional was good at treating the patient with care and concern



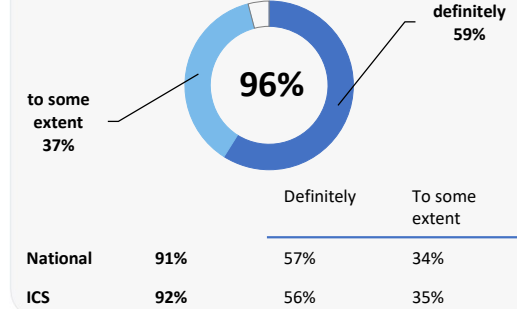
The patient was involved as much as they wanted to be in decisions about their care and treatment



The patient had confidence and trust in the healthcare professional they saw or spoke to



The patient's needs were met



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